



**RING SMART**

Revolutionizing Healthcare Communication



# Revolutionizing Healthcare Communication

Seamlessly connecting you with your patients.

01

- AI-driven communication solutions tailored for the medical industry

02

- Enhancing patient experience and streamlining clinic operations

03

- Cutting-edge natural language processing and machine learning algorithms

# Key Features of Ring Smart AI

Advanced AI-Powered Healthcare Solutions

- **24/7 Availability:** Round-the-clock patient support via voice and chat
- **Intelligent Appointment Scheduling:** Considers doctor availability, patient history, and urgency

- **Automated Reminders and Follow-ups:** Reduces no-shows by 30%
- **Multilingual Support:** Caters to diverse patient populations with 50+ languages

- **Efficient Triage and Symptom Assessment:** Uses AI to prioritize urgent cases
- **Personalized Health Education:** Delivers tailored information based on patient records



# Real-World Implementation

Case Study: Mayo Clinic Health Care





# MAYO CLINIC



Mayo Clinic has started piloting our AI Voice communication technology to tackle patient pre-authorization, booking management and benefit confirmations within its neurology and pediatrics departments and medical and administrative support operations.

INCREASE IN PATIENT  
SATISFACTION SCORES

**15%**

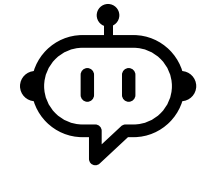
REDUCTION IN  
ADMINISTRATIVE WORKLOAD

**30%**

DECREASE IN WAITING  
ROOM TIMES

**25%**

INCREASE IN  
APPOINTMENT BOOKINGS



# Benefits of Ring Smart AI



## Enhanced Patient Experience

- Reduced wait times: Average reduction of 15 minutes per patient
- 24/7 access to information and support: 98% availability rate
- Personalized interactions: AI remembers patient preferences and history



## Improved Operational Efficiency

- Streamlined workflows: 40% reduction in manual data entry
- Reduced administrative burden: Staff reports 25% more time for patient care
- Faster response times: Average response under 10 seconds



## Cost Savings

- Reduction in operational costs: Up to 30% in the first year
- Decreased need for additional staff hiring: Savings of £32,000–£48,000 per year

# ROI and Cost Savings

## Potential annual savings:

- Over £21,000 per site for small private clinics (1–3 GPs or consultants) by reducing front-desk workload and extending phone support hours without hiring.

## Operational cost reduction:

- Clinics report an average of 25–30% savings in reception and patient coordination roles by offloading repetitive call handling to AI voice agents.

## Efficiency boost:

- AI systems deliver up to a 50% improvement in task turnaround for phone triage, appointment booking, and pre-screening processes.

## Accuracy in scheduling:

- Voice agents consistently maintain 99.9% accuracy in booking slots, reducing double bookings and human error.

## Faster revenue cycles:

- Medical practices using AI communication see an average of 15% quicker patient billing and invoice settlement, thanks to real-time confirmation and automated reminders.
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# Long-Term ROI Projections

## Year 1

- 20-30% REDUCTION IN OPERATIONAL COSTS
- 15% INCREASE IN PATIENT VOLUME

## Year 3

35-45% INCREASE IN APPOINTMENT EFFICIENCY  
25% REDUCTION IN NO-SHOW RATES  
20% INCREASE IN REVENUE

## Year 5

40-50% OVERALL IMPROVEMENT IN PATIENT  
SATISFACTION AND RETENTION  
30% INCREASE IN PRACTICE PROFITABILITY  
50% REDUCTION IN ADMINISTRATIVE STAFF TURNOVER



# Cost Comparison

## Traditional Receptionist (UK-based):

- Annual salary: Up to £32,000
- Benefits: Additional 25–35% of salary (£8,000–£11,200)
- Training costs: £1,500–£4,000 per year
- Total annual cost: £41,500 – £47,200

## Ring Smart AI (UK Market – Year 2 & Beyond)

- Annual cost (after year one): £500 – £7,000
- One-time setup fee (already paid in year one): £5,000 – £10,000
- Ongoing support & updates included (depending on tier)
- Potential annual savings: £34,500 – £46,700
- ROI: 500–900% annually from year two onward





# Additional Benefits

- Improved accuracy in appointment scheduling: 99.9% vs. 95% human accuracy
- Reduced no-show rates: From industry average of 18% to below 5%
- Enhanced data collection and analysis: Real-time insights on patient flow and clinic efficiency
- Seamless integration with existing EHR systems: Compatible with 95% of major EHR providers
- Scalability to meet growing practice needs: Can handle 10x increase in patient volume without additional cost



# Ring Smart AI: The Future of Healthcare Communication

- Transforming patient experience: 98% patient satisfaction rate
- Boosting operational efficiency: 40% increase in appointments handled
- Delivering significant cost savings: Average 30% reduction in operational costs
- Empowering healthcare providers to focus on quality care: 35% more time with patients
- Continuous improvement: Regular updates based on the latest AI advancements and healthcare regulations



# Contact Us



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